## REFUNDS AND CANCELLATION POLICY

## **Payment plans**

Payment plans are available upon request. If this is something you require, please email msrad@radtuition.com.au to discuss details. Weekly or fortnightly payments can be made and invoices with direct bank transfer details can be created.

## **Refund & Cancellation**

Payments for all courses and seminars are non-refundable once the first session has commenced.

If you wish to cancel before the start date, a refund will be provided minus a \$50 administration fee.

Missed sessions are non-refundable but may be rescheduled within the same term timetable, subject to availability.

If Ms Rad must cancel a session, students will be offered a replacement session or full refund for that class.

## Sickness and extenuating circumstances

Refunds may be given on a case-by-case basis if misadventure or illness affects a student's ability to attend pre-paid sessions.

